

Category	Resolved	Date Received	Name of Councillor involved (if any)	Details	Updates	Updates 2	Updates 3
Grounds Maintenance	No	March Surgery	Ian Cottingham	Hedgerow needs cutting back	We require further information as to the location of the overgrown hedge but we do not have the residents details to contact them for this. Apologies.		
Other	No	March Surgery	Ian Cottingham	Emergency monitoring system at Great Barn Court. Upgrade internal Comms System Soverigen - B7	We are unsure of the exact nature of this report. Will contact Iain Cottingham for clarification of the matter.		
Planning	Yes	March Surgery	Ian Cottingham	House of multiple occupation - what is the status of planning? What is TTC view?	Assume regarding 29 Roman Way? Retrospective Planning Application is still awaiting a decision at WBC, Thatcham Town Council object to this application. TTC maintain their previous stance from a 2024 planning application for the same property- development out of character for the area and insufficient parking. No details to contact resident to advise.		
Other	No	March Surgery	Iain Cottingham	Passive smoking at the Kingsland Centre outside of Costa Coffee. Form noted "public protection"	Unfortunately we have limited power in addressing this as smoking is legal in outdoor areas so long as the premises/area have no restrictions of their own.		
Grounds Maintenance	No	February Surgery	Mark Thomas	Beech Hedge by footpath leading to Alice Bye Court from A4 is overgrown and blocking wheelchair access.	Mark T inspected it 9/2/26 - not overgrown in my opinion. Will report it to WBC. - E52059 11/02	Additional Comments: Thank you for your enquiry. More information is required on the location, Alice Bye Court is not owned or maintained by WBC, nor is the hedge leading from Bluecoats to the A4.	Alice Bye Court have replied: We have had this query before, and the hedge belongs to the property next to Alice Bye court. I believe we even located the area on a map. I am not sure of who owns next door, but it used to be a women's refuge.
Anti-Social Behaviour	No	February Surgery		Bungalow by Alice Bye via Bluecoats - Tenants Issues, 3 police cars all night. Dog mess in hedges - Signs? Showing penalties?	We will try to establish ownership of the bungalows/hedges.		
Highways	Yes	February Surgery		Crown Mead, parking on A4 - yellow line is needed. Cycle path is obscured by parked vehicles. Also, litter at Crown Mead is a problem. Reported to WBC E52062 11/02	We have inspected your Other Inconsiderate Parking Other Inconsiderate Parking enquiry and have passed this to our civil enforcement team to investigate. Your enquiry has now been closed, thank you for bringing this matter to our attention.		
Highways	Yes	February Surgery		Thornford road - flooding	TTC have alerted WBC Highways - ref E51202 - there are already a high number of reports on the same part of the road. 11/02 HS	Response from WBC: We have inspected your enquiry can confirm that works are programmed in to be carried out this week to cleanse the gullies on the north side of the road and jet the connecting lines into the mainline as well as clearing the grip on the south side. Thank you for bringing this matter to our attention.	Advised resident of this 19/02